

Frequently Asked Questions about Christmas Eve and Christmas Mass

As we prepare to celebrate our Savior's birth at this unique time, we are faced with the challenge of celebrating Mass safely and orderly. Our goal is to maintain a peaceful and sacred space while maximizing our capacity, and adhering to the guidelines. Your cooperation and patience will allow our parishioners to safely celebrate Christ's birth in person with their Parish Family.

Question 1: How do I register?

Answer: You will register for Mass by visiting the parish website, www.stpatrickmalvern.org. From there, you will choose the day and Mass time you wish to attend. You will be given the option of choosing the seats you want for Mass, depending on how many seats are still available.

Question 2: Why do we have to register for Christmas Eve and Christmas Day Mass?

Answer: Due to COVID -19, we are still required to maintain proper social distancing and can only accommodate 150 people safely in Church. Christmas Eve and Christmas day Masses have welcomed between 5,000 -6,000 people in normal times. By requiring registration, the parish can plan for and safely seat as many families as possible without turning people away at the door.

Question 3: Do I need a ticket to go to Mass?

Answer: No. You do not need a ticket to go to Christmas Eve or Christmas Day Mass. However, you will need to pre-register for the Mass you plan to attend so that we can maintain safe social distancing. Your registration will entail assigned seats, so please note the location of your seats. Register through www.stpatrickmalvern.org

Question 4: If I'm not a parishioner, can I still go register for Christmas Eve or Christmas Day Mass

Answer: Absolutely! You can register for Christmas Eve and Christmas Day Mass if you are not a parishioner.

Question 5: Can my family sit together?

Answer: Provided there is enough space in the pew or row, yes, we have every hope and expectation that families can sit together. If you have a large family we encourage you to register early.

Question 6: Can I choose my own seat for Mass?

Answer: Yes, you will be choosing your own seat for the Mass you plan to attend. Once a seat is filled, it will be indicated on the reservation site. The registration platform is programmed to leave the appropriate amount of social distancing that is required between families but blocking out certain seats.

Question 7: How do I register if I don't use a computer or have an email account?

Answer: If you do not have access to a computer or email or are struggling with registration, please call Emily Novak at 610-647-2345 and she will assist you. Please be mindful, this option should only be used for people who do not have access to the internet.

Question 8: How long is the registration open?

Answer: Registration will open on Sunday, November 29th at 1:00 PM and will remain open until the available Masses are full.

Question 9: What happens if there are no more seats available for the Mass I want to attend?

Answer: If no more seats are available the Mass you had hoped to attend, we invite you to attend one of the other 10 Masses that will be available over the 2 days.

Question 10: What happens if all the Masses are filled?

Answer: If all 11 Masses become filled to capacity, and there are still people who wish to attend Mass on Christmas Eve and Christmas Day, we will add more Masses.

Question 11: Will any Masses be livestreamed?

Answer: Yes, we will be livestreaming one Mass on Christmas Eve and the 10:30 Mass on Christmas Day.

Question 12: What happens if I just show up for Mass on Christmas Eve or Christmas Day?

Answer: While we would love to say please "just show up, we will make space for you," we know we can not do that this year. We have been holding public Mass since June 6th and we are very aware of the seating capacity that exists in the Church. Therefore, we know that once we get to 150 people in Church, we would not have additional space in Church to accommodate you.

Question 13: Is there a limit to how many seats I can request?

Answer: While there is not a limit to seats, we ask you to be mindful of the fact that we normally welcome 5,000 people and this year we can only welcome 1,650 people. So please be generous to other members of the parish family and only take the seats that you need for your family.